Dear Customer.

The vinyl industry has some unique circumstances that require explanation. The process of vinyl application, removal, handling of pre-existing applications, applying, or removing vinyl, molding, badges, trim, on factory OEM or re-painted body panels, warranty removal, warranty



work from other dealers, mixing brands that we do not support, and similar conditions are examples of situations where we need mutual clarification before we begin work on your vehicle.

You, the customer, need to be aware of these circumstances and that we do not assume any current or future liability for support or reimbursement of costs due to these directly related conditions. All original manufacturer's warranty terms are active and supported, it is only these odd circumstances that are not.

Due to the aggressive adhesion of vinyl there are times when it will lift the paint off the car during application or removal. Since vehicle history is unknown, brand new OEM factory paint is the only condition that we have never had an issue with. Often re-painted panels are problematic. Lifting, bubbling, current and future blistering or delamination of the paint fit this category.

Cutting and Installation blemishes in the paint are also a significant concern. If the prior company / installer had cut the vinyl on the car there can be scores in the paint. Corrosion and cosmetic defects may be visible in any new vinyl from blemished paint underneath, paint lifting, or delaminating would also be concerns.

Please sign and date below confirming you understand these concerns and that Sun & Shade is not liable for support of these conditions

| Customer Signature & Date: | |
|----------------------------|--|
| G | |
| | |

Sun & Shade